

# Privacy Policy

Truks Pty Ltd Suite 10/860 Doncaster Rd, Doncaster East VIC 3109 ("truks.com.au", "we", and "us") respects the privacy of its users and has developed this Privacy Policy to demonstrate its commitment to protecting your privacy. This Privacy Policy describes the information we collect, how that information may be used, with whom it may be shared, and your choices about such uses and disclosures. We encourage you to read this Privacy Policy carefully when using our Service or transacting business with us. By using our Service, you are accepting the practices described in this Privacy Policy.

If you have any questions about our privacy practices, please refer to the end of this Privacy Policy for information on how to contact us.

## Information we collect about you

In General. We may collect information that can identify, contact, or locate you such as your name and email address ("personal information") and other information that does not identify you. When you provide personal information through our Service, the information may be sent to servers located in different countries around the world.

- **Information you provide.** We may collect and store personal information when you register and use the Service or provide to us in some other manner. This includes identifying information, such as your name and email address. Information may also be provided by corresponding with us (by email or chat, for instance), when you report a problem with the Service on our Service, when you subscribe for any of our services, search for a service or share data via any of the social media functions on our Service.
- **Social Connect.** When you choose to connect your social media account to your Service profile, we collect Personal Information from that social media website. For example, when you connect your Facebook account, we may collect the Personal Information you have made publicly available in Facebook, such as your name, user ID, profile picture, cover photo, username, gender, networks, age range, language, country, friend list, and any other information you have made public. We may also obtain other non-public information from social media websites with your permission.
- **Geo-location from your device.** We may collect and store your location information if your device settings are enabled to send it to us. We use this information to analyse user behaviour show you personalized content and advertisements.

• **Use of cookies and other technologies to collect information.** We use various technologies to collect information from your computer and about your activities on our Service. This helps us to provide you with a good experience when you use our Service or browse the Website and also allows us to improve the Service. In particular, we may use Identifier for Advertising (IDFA), Advertising ID or other similar technologies to track activity of the device you are using for advertising

purposes. The detailed information on how we use cookies and other similar technologies may be found in the section “Cookies and Other Similar Technologies” below.

- **Information collected automatically.** We automatically collect information from your browser when you visit the Service. This information includes your IP address, your browser type and language, information about your device, information about other apps installed on your device, access location and times, the content of any undeleted cookies that your browser previously accepted from us (see "Cookies" below), and the referring website address.
- **Cookies and Use of Cookie Data.** When you visit our Service, we may assign your device one or more cookies to facilitate access to our Service and to personalize your online experience. Through the use of a cookie, we also may automatically collect information about your online activity on the Service, such as the web pages you visit, the time and date of your visits, the links you click, and the searches you conduct on our Service. During your visits to other websites or online services where we advertise, we (or third parties) may use certain data collected on our Service to show you the type of advertisements likely to be of greater interest to you. Although you may not opt out of receiving online advertisements generally, you may stop targeted BetterMe.tips advertising during your visits to other websites and online services. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you choose to decline cookies, please note that you may not be able to sign in or use some of the interactive features offered on our Service.
- **Other Technologies.** We may use standard Internet technology, such as web beacons and other similar technologies, to track your use of our Service. We also may include web beacons in advertisements or email messages to determine whether messages have been opened and acted upon. The information we obtain in this manner enables us to customize the Service we offer our visitors and users to deliver targeted advertisements and to measure the overall effectiveness of our online advertising, content, programming or other activities.
- **Information collected by third-parties.** We may allow third-party partners, including our authorized service providers, analytics providers, advertising companies and ad networks, to use “cookies” and other similar technologies to collect information about how the Service, advertisements, and email are viewed and accessed. We do not provide any personal information to these third parties. This information allows us to learn more about how the Service is used and for them to deliver targeted advertisements and gauge their effectiveness. Our partners also may collect information about your online activities over time, on other devices, and on other websites or online services when they also use our partners’ services. When they provide such services, they are governed by their own privacy policies.

## **How we use the information we collect**

**General.** We may use information that we collect about you to:

- enhance your user experience on our Service;
- manage your account and provide you with customer support;
- perform research and analysis about your use of, or interest in, our products, services, or content, or products, Service or content offered by others;
- communicate with you by email, postal mail, push notification, and/or through other digital methods about products or services that may be of interest to you either from us or other third parties;
- develop and display content and advertising tailored to your interests on our Service and other websites and online services;
- detect and resolve any fraud or other illegal or undesirable user behaviour;
- perform background checks on users and take other legally-required actions;
- manage our business;
- provide our advertisements to you when you visit other websites and online services;
- perform functions as otherwise described to you at the time of collection.

Aggregate Data. We may anonymize or aggregate data collected through the Service and use and disclose it for any purpose.

### **With whom we share your information**

Personal information. We share your personal information with others as indicated below or when we inform you and give you an opportunity to opt out of having your personal information shared. We may share personal information with:

- Service providers. We may share your personal information, which may include your name and contact information (including email address) with third parties that perform certain service on our behalf. These services may include fulfilling orders, providing customer service and marketing assistance.
- Other Users. We will share your profile information with other users of the Service. We will also facilitate sending the messages between you and other users, and so your message content will be shared with the recipient.
- Other Situations. We also may disclose your information, including personal information:
  - In response to a subpoena or similar investigative demand, a court order, or a request for cooperation from law enforcement or other government agency; to establish or exercise our legal rights; to defend against legal claims; or as otherwise required by law. In such cases, we may raise or waive any legal objection or right available to us.
  - When we believe disclosure is appropriate in connection with efforts to investigate, prevent, or take other action regarding illegal activity, suspected fraud or other wrongdoing; to protect and defend the rights, property or safety of our company, our users, our employees, or others; to comply with applicable law or cooperate with law enforcement; or to enforce our Service terms or other agreements or policies.
  - In connection with a substantial corporate transaction, such as the sale of our business, a divestiture, merger, consolidation, or asset sale, or in the unlikely event of bankruptcy.

Aggregated and/or non-personal information. We may share non-personal information we collect under any of the above circumstances. We may combine non-personal information we collect with additional non-personal information collected from other sources. We also may share aggregated, non-personal information, or personal information in hashed, non-human readable form, with third parties, including advisors, advertisers and investors, for the purpose of conducting general

### **How you can access your information**

If you would like to update or correct any information that you have provided to us through your use of the Service, you may use the Service to do so. If you need help, or if you have suggestions for improving this Privacy Policy, please send an email to [info@truks.com.au](mailto:info@truks.com.au)

If you have an online account with us, you may close it via request to Support. After you close your account, you will not be able to sign in to our Service or access any of your personal information. However, you can open a new, separate account at any time or re-activate your previous account by following instructions we will give you at the time you close your account. If you close your account, we may still retain certain information associated with your account for analytical purposes and recordkeeping integrity, as well as to prevent fraud, collect any fees owed, take actions we deem necessary to protect the integrity of our Service or our users, or take other actions otherwise permitted by law. In addition, if certain information has already been provided to third parties as described in this Privacy Policy, retention of that information will be subject to those third parties' policies.

### **Your choices about collection and use of your information**

- You can control information collected by cookies. See section "Cookies" below for information about declining or deleting cookies.

### **How we protect your personal information**

We take reasonable security measures (including physical, electronic and procedural measures) to help safeguard your personal information from unauthorized access and disclosure. We want you to feel confident using our Service to transact business. However, no system can be completely secure. Therefore, although we take steps to secure your information, we do not promise, and you should not expect, that your personal information, searches, or other communications will always remain secure. Users should also take care with how they handle and disclose their personal information and should avoid sending personal information through insecure email.

### **Children's privacy**

Although our Service is a general audience service, we restrict the use of our Service to individuals age 18 and above. We do not knowingly collect, maintain, or use personal information from children under 18 years of age, and no part of the Service is directed to children under the age of 18. If you learn that your child has provided us with personal information without your consent, you may alert us

at [info@truks.com.au](mailto:info@truks.com.au) If we learn that we have collected any personal information from children under 18, we will promptly take steps to delete such information and terminate the child's account.

### **Third Parties**

This Privacy Policy does not create rights enforceable by third parties or require disclosure of any personal information relating to users of the website.

### **Changes to this Privacy Policy**

We will occasionally update this Privacy Policy. We recommend that you check our Service from time to time to inform yourself of any changes in this Privacy Policy or any of our other policies. If our practices change regarding previously collected Personal Information in a way that would be materially less restrictive than stated in the version of this Privacy Policy in effect at the time we collected the information, we will make reasonable efforts to provide notice and obtain consent to any such uses as may be required by law.

### **Cookies and Other Similar Technologies**

#### **Cookies**

A cookie is a small text file that is stored on a user's computer for record keeping purposes. Cookies can be either session cookies or persistent cookies. A session cookie expires when you close your browser and is used to make it easier for you to navigate our Service. A persistent cookie remains on your hard drive for an extended period of time. Cookies on our Service do not link to or store your personal information.

You may delete or decline cookies by changing your browser settings. (Click "Help" in the toolbar of most browsers for instructions.) If you do so, some of the features and services of our Service may not function properly.

We may allow third-parties, advertising companies, and ad networks, to display advertisements on our Service. These companies may use tracking technologies, such as cookies, to collect information about users who view or interact with their advertisements. Our Service does not provide any personal information to these third parties, but they may collect information about where you, or others who are using your computer, saw and/or clicked on the advertisements they deliver (such as click stream information, browser type, time and date, subject of advertisements clicked or scrolled over, etc.), and possibly associate this information with your subsequent visits to the advertised websites. They also may combine this information with personal information they collect from you to provide advertisements about goods and Service likely to be of greater interest to you. The collection and use of that information is subject to the third-party's privacy policy. This information allows them to deliver targeted advertisements and gauge their effectiveness.

## Contact Us

**You can contact us by using:**

[info@truks.com.au](mailto:info@truks.com.au)